

Shedtime Cancellation Policy

Cancelling Your Order

Shedtime is committed to ensuring that you, our customers, are completely satisfied with each extraordinary product we sell. In the unlikely event that you find it necessary to cancel an order, please contact us immediately. If the order has already shipped, you will be subject to up to a 20% restocking fee plus all return or re-direction shipping charges. If the order has not shipped, you will receive a full refund. Please note, there is no cancellation policy for custom orders. Once a custom order has been placed, there is no return policy as each item is custom made by hand and cannot be re-consigned. Thank you in advance for your understanding.

Please note: All Cancelled or Returned orders paid by credit card will be subject to an additional credit card processing charge of 3%.

Please see our full [Return Policy](#) for complete details on product returns.